



LEGAL DOCUMENT

Terms of service

What you get, what it costs

These terms cover website design and development work carried out by Owzify. They are written to be read, not to be survived. Effective 5 August 2026.

1. About these terms

These terms apply to every project Owzify takes on. Approving a quote, paying a deposit or asking us to begin work means you accept them. If we sign a separate agreement with you, that agreement wins wherever the two differ.

2. What we do

We design and build custom websites. Every project starts with a call, after which you get a written scope listing the pages, features and price. Work begins once you approve that scope.

3. Packages and prices

Starter, 2,999 rupees: one page, custom design, mobile and desktop layouts, contact button, one review round

Essential, 4,999 rupees: one page with up to four sections, enquiry form with validation, gallery or price list, two review rounds

Premium, 9,999 rupees: up to six sections or pages, WhatsApp enquiry form, animation, analytics, speed and accessibility pass, thirty days of support

Business, 19,999 rupees: up to ten pages, booking or enquiry workflow, a blog or gallery you can update, copy help, sixty days of support

Commerce, 49,999 rupees: catalogue up to fifty products, UPI and card payments, order alerts, an admin dashboard, ninety days of support

Custom: quoted in writing after a call

All prices are in Indian rupees. They do not include the domain name, hosting, paid fonts, stock photography, gateway charges or any outside service your project needs. Those are billed at cost and stay registered in your name. A written quote holds for fifteen days.

4. Payment

Half the project fee is due before work starts. The remaining half is due before the site goes live or the files are handed over. Payment is by UPI or bank transfer, and an invoice follows within three working days.

If an invoice stays unpaid for more than seven days, work pauses until it is settled.

5. What we need from you

Text, images, logo files and any access we need, plus feedback and approvals within a reasonable time. We can write and source placeholder content, but the final words and pictures are yours to approve.

If a project goes quiet for more than thirty days, we may park it and invoice the work completed so far. Restarting later is fine and may carry a small scheduling fee.

6. Reviews and changes

Each package includes the review rounds listed above. A round means you send your notes together and we work through them. Small tweaks inside a round cost nothing.

New pages, new features or a change of direction after approval sit outside the scope and are quoted separately before we build them.

7. Timelines

Timelines are estimates and start from the day we have your content and approvals. Delays in feedback move the delivery date by the same amount. We will always tell you where a project stands.

8. Ownership

Once the final payment clears, the design and the code we wrote for your website belong to you, along with the files. Until then they remain ours.

Fonts, libraries, plugins and photographs from elsewhere stay under their own licences. We keep the right to show the finished work publicly unless you ask us in writing not to.

9. Outside services

Domains, hosting, email and payment gateways are registered in your name, paid for by you, and governed by their own terms. We are glad to set them up and to recommend what fits, but we cannot be responsible for their pricing, outages or policy changes.

10. Support after launch

Each package includes a support window for fixing anything that does not work as agreed. It does not cover new features, new content or changes you make yourself.

After that window, a care plan is available monthly or yearly, or you can send work over as and when you need it.

11. Confidentiality

Anything you share with us about your business stays between us, and we expect the same of our own methods, pricing and files.

12. Cancellation and refunds

The deposit covers the work that begins the moment a project is booked, so it is not refundable. If you cancel partway, you pay for the work completed up to that point and we hand over what exists.

If we cannot finish a project for any reason of our own, we refund the portion you have paid for work not yet done.

13. Limits

We build websites carefully, but we cannot promise search rankings, traffic, sales or the uptime of services we do not run. Our total liability for any project is limited to the fees you have paid us for that project.

14. Governing law

These terms follow the laws of India. Any dispute belongs to the courts of Mumbai, Maharashtra.

15. Contact

Business

Owzify, Mumbai, India

WhatsApp and calls

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A NOTE ON THIS DOCUMENT

It was prepared for Owzify as a clear, readable starting point and reflects how the studio actually works. It is not legal advice. Have a professional look it over before you rely on it for anything contentious, and keep the date at the top current whenever you change it.

Owzify, Mumbai